

**CASA WEBSITE PRIVACY POLICY**

CASA respects your right to privacy and complies with its obligations under the General Data Protection Regulation (GDPR). The goal of this website privacy policy is to help you understand how the Charity deals with any personal data you provide when you visit its website or interact with the Charity online.

By visiting the [www.casa.ie](http://www.casa.ie) website, you are accepting the terms of this website privacy policy.

This website contains external links to other websites and the Charity is not held responsible for the privacy policies of these other websites.

### The way we use information

When you supply information about yourself for a specific purpose, we use the information for only that purpose (such as to provide the service or information you have requested). For example, you may be asked to give us individual information to receive information or to make a donation. We do not share this information with outside parties

CASA does not sell, rent, give-away or share its email addresses or other personal contact information with outside sources. CASA also does not send mailings on behalf of other organizations.

Should any material changes be made to the ways in which we use personally identifiable information, CASE will take commercially reasonable measures to obtain written or email consent from you. We will also post the changes to our use of personally identifiable information on our website at least 30 days prior to a change.

### Our commitment to data security

We use a variety of security measures to securely process and keep your personal information safe when you interact with our website. Personal identifiable information is stored on our server and is not publicly accessible. Furthermore, it is only accessed by CASA personnel on a “need to know” basis.

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Any debit or credit card details which we receive on our website handled directly by PayPal (our payment processing partner) in accordance with the Payment Card Industry Security Standards.

CASA takes, and will continue to take, all reasonable steps (which includes relevant technical and organisational measures) to guarantee the safety of the data you provide to us and we will only use the data for the intended purpose.

However, the nature of the internet is such that we cannot guarantee or warrant the security of any information you transmit to us via the Internet will be 100% secure.

**How do we collect information from you?**

We collect information from you when you visit our website, make a donation, or fill out a form.

**What type of information is collected from you?**

The personal information we collect might include your name, email address, phone number, IP address, and information regarding what pages are accessed and when. If you make a donation online, your card information is not held by us, it is collected by our third party payment processors, who specialise in the secure online capture and processing of credit/debit card transactions.

**What do we use your information for?**

Any of the information we collect from you may be used in one of the following ways:

### To provide support services

We collect and store personal data in order to provide services to support our aim of developing friendships and providing respite and social outlets for people with disabilities.

We may also collect and retain your data if you send feedback about any of our services or make a complaint.

### To process payments and confirm transactions

When you donate online, we will use your information to acknowledge donations, where relevant or requested, by email, phone or post on any transactions and issue payment receipts.

### To improve our website and provide a personalised experience for you

We continually try to improve our website based on the anonymous information and feedback we receive from you. We want your visit to our website to be a useful one, making sure you are able to find the information that you’re looking for and that is relevant to you.

### How long do we retain your data?

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations (for example the tax rebates on donations). We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us

### Do we use Cookies?

No, this website does not use cookies.

### Changes to our Privacy Policy

Any changes we may make to our privacy policy in the future will be posted on this page. Please check this page occasionally to see any updates or changes to our privacy policy.

### Contacting Us

If you have any questions regarding this privacy policy, you may contact us using the information below.

CASA

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